DDM Brands LLC
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February 16, 2017

To: FEDERAL COMMUNICATIONS COMMISIONS

Subject: FCCID: A4JANDY55MVR Post-Market Surveillance Testing Result

ATTESTATION LETTER

DDM BRANDS LLC, who are responsible for the manufacturing of the Yezz brand, announce, that as a precaution, it is recalling the 4G Smartphone Andy 5.5M LTE VR with the FCCID: A4JANDY55MVR, due to concerns regarding the SAR values of LTE Band 7 (2600 MHz) that may pose a safety risk. As corrective action, DDM BRANDS LLC will shield/disable the LTE Band 7 by software from the ability to connect to any network operating on this specific band. If this is not an option to the customer, DDM BRANDS LLC will offer another model as a replacement unit.

DDM BRANDS LLC, states there are no units in production, nor are there any units left in inventory to sell. In regards to the 2,300 units that have been sold, DDM BRANDS LLC will contact customers via email and phone to inform them of the recall and to apply corrective actions to the non-compliant units. In the event that a customer cannot be reached, the recall and corrective action information has also been made available on the Yezz website:

http://sayyezz.com/support/exchange-repair-extension-programs/programs/en

Sincerely,

Signature

Randy Williams
Manager

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EMAIL / WEBSITE NOTICE

DDM BRANDS LLC STATEMENT

DDM BRANDS LLC, who are responsible for the manufacturing of the Yezz brand, announce, that as a precaution, it is recalling the 4G Smartphone Andy 5.5M LTE VR, due to concerns regarding the SAR values of LTE Band 7 (2600 MHz) that may pose a safety risk.

Customer safety is of the utmost priority to DDM BRANDS and we will repair or exchange the affected Andy 5.5M LTE VR, free of charge.

Identifying your Andy 5.5M LTE VR
Remove the battery cover and battery to reference the phone label for pertinent model and FCC information.
Model: ANDY 5.5M LTE VR
FCC ID: A4JANDY55MVR

Process of Repair
Contact Yezz customer service at cacusa@sayyezz.com to request a postage paid box to send your Andy 5.5M LTE VR to the local Yezz repair center. The technician will determine if your phone is eligible to disable the LTE Band 7 or exchange the product based on your country*. The repair process takes approximately 7-12 working days from the time your Andy 5.5M LTE VR is received at the repair center.

Note: If your Andy 5.5M LTE VR has any damage, which prevents the repair, such as a cracked screen, that issue will need to be resolved during service. You will be notified about any additional repair charges that are required.

Please back up your data before your Andy 5.5M LTE VR is serviced.

*Countries eligible for Exchange, listed below, are countries that have Mobile Operator Networks with an active LTE Band 7 (2600 MHz). If your country is not listed below, your Andy 5.5M LTE VR is not eligible for exchange.

- Chile (Claro, Entel, Movistar)
- Colombia (Claro, Tigo)
- Costa Rica (Kolbi/ICE)